

Job Date	Job No.	User Name	Problem reported	Solution Provided	Close date	Eng. Sign.	User Sign.	Feed-back
16/12/22	8	Gulshan Kumar	Keyboard not working	Keyboard replaced	02/01/2023			
27/12/22	40	Nagaraju M.	System is not working properly	Temp file clean	03/01/22	Babin Sharma		OK
28/12/22	47	M. Ghosh	booting Problem	Hdd replaced	09/12/23	BR	Check drive replaced. HDD item received. 09-12-23	
02/01/23	52	Amit Prakash	Pc not booting. p.i. attend asap	pc restated	02/01/23	Babin Sharma		
09/01/23	78	Dr. mainak Ghosh	PC is not working	Ram replaced	09/01/23		system functioning O.K. 09-01-23	
12/01/23	97	A.M.K. Jha	computer is not turning on	CMOS change	12/01/23	ICL	Nitendra	
13/01/23	106	Rajat K Roy	Desktop clock is not working for internal battery damaged	CMOS Replaced	13/01/23	ICL	Ranjana	functioning properly 13-1-23
17/01/23	114	Ak Upadhyay	computer is not working	CMOS Replaced	17/01/23	OR	Ak-upadhyay	perfectly done 17-1-23
17/01/23	57	R.K. Rath	Startup problem	Laptop Internal Battery Replaced.	17/01/23	ICL		Already Signed
23/01/23	138	Sudhin Kumar	mouse is not working	mouse replaced	23/1/22	ICL		
31/01/23	62	P.P. Pal	PS					

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Job Id	Job No.	User Name	Problem reported	Solution provided	close date	Eng. Sign.	PREVENTIVE MAINTENANCE Stat ^y	User Sign.	Remarks and feed back
26/12/22	35	Arvind K. Upadhyay	monitor have some display issue	monitor replaced	30/1/23	W	Done.	A.K. Upadhyay	working perfectly. Excellent work. ed
30/1/23	156	M. K. Jha	Printer is not working	Reinstall the Driver	30/1/23	W	Done.	S. K.	Presently works well.
08/1/23	62	P. P. Pal	Power problem.	Laptop Battery replaced	31/1/23	K	Done.	P.	Excellent work.
02/2/23	168	E. Mallaiiah	computer is not working	CMOS change	02/02/23	W	Done.	L. Jayee	Excellent work
02/02/23	170	Shivendra Sinker	Unable to Shut the Sys	S.M.P.S replaced	24/02/23	W	Done.	for A.K. 24/2/23	working
20/01/23	134	Mithu Tandel	System not working	500GB HDD Replacement	03/02/23	W	Done.	Math. Pramanik 6/02/23	Handdisk to ^{Handed} to me
30/01/23	130	Sudhakara Rao. K	Lan Internet connection issue	OS. Re pairing	06/02/23	W	Done.	S. K. Jha	promptly responded.
19/12/22	011	R. Raju	Unable to print	Printer Driver install	19/12/22	SS	Done.	J. S. Jha	Working fine now.
19/12/22	013	Dr. Anurag A	PC has some Display issue	OS Update	19/12/22	SS	Done.	S. S. Jha	Working without any issue.
19/12/22	014	Dr. A. C. Praminick	Laptop is not Switching	RAM cleaned	19/12/22	R.	Done.	A. C. P.	Excellent
21/12/22	018	Sujeet K. Sah	Internet Connection Req.	Patch Cable reconnected	21/12/22	SS	Done.	J. S.	Excellent work.
21/12/22	019	Anil Kumar	computer not working	S.M.P.S replaced	21/12/22	W	Done.	- P. K. 21/12/22	Excellent
21/12/22	020	Chandresh Kumar	Problem in taking color Print. printer model: CP1525n	checked cartridge problem. Informed User.	21/12/22	W	Done.	W.	Very Good
21/12/22	021	Rajeev Ranjan	Computer is not working	CMOS Battery replaced	21/12/22	SS	Done.	L.	Excellent work.
21/12/22	022	Neeraj Mehta	System not working	Chrome reinstalled.	21/12/22	SS	Done.	L. S. Jha 26/12/22	OK. working
22/12/22	023	V. C. Srivastava	Date & Time erratic	CMOS Battery replaced	23/12/22	SS	Done.	S. K. Jha	OK.
22/12/22	024	Neeraj	chrome not working	chrome Reinstalled	22/12/22	W	Done.	P. K. 23/12/22	Excellent & Satisfied.
22/12/22	025	Dr. Ansu J. Karthik	computer is hanging. data saved	Ram clean & Re connect	27/12/22	SS	Done.	A. K. 23/12/23	working OK.

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JOB Date	JOB No	USER Name	Problem reported	Solution provided	JOB Date	Eng Sgth	P.M. Activity	USER sign	Remark and feedback
22/12/22	026	Dr. Annu J Kailath	Scanner not working	Scanner driver installed	22/12/22	BS	Done	AKC 23/12/23	working fine
22/12/22	027	Dr. B. Ravikumar	not booting	Ram cleaned	22/12/22	BS	Done	not AMC	User ignores the sign.
23/12/22	028	Aarthi Muldu	Update win from 8.1 to 10	win updated from 8.1 to 10	23/12/22	BS	done	3/12/23 23.12.22	OK
23/12/22	029	C. Sopramanin	Internet issue	No problem found	23/12/22	BS	Done	for money 29/12/23	done
23/12/23	030	Dr. J. K. Sahu	Internet issue	No problem found	23/12/22	BS	Done	JRS for	OK
23/12/23	031	Vilcash Kumar	Computer is not working	PC restarted	23/12/22	BS	Done	Vilcash Kumar	OK
23/12/23	032	Dr. T. K. Das	Scanner not working	No problem found	23/12/23	BS	Done	for	OK
23/12/23	033	Dr. Mita Tanfekar	PC is not working	OS repaired	23/12/23	BS	Done	for	OK
26/12/23	034	Arc Upadhyay	Printer not working	Printer restarted	26/12/23	BS	Done	for	OK
26/12/23	036	Dr. M. K. Jha	Computer is not working	PC cleaned	26/12/23	BS	Done	for	work completed
26/12/23	037	Dr. S. K. Tiwari	Home page is not opening in this PC	Home page Setting Done	26/12/23	BS	Done	for	Work completed
26/12/23	038	Shiv Shankar	Email not working	Theme change	26/12/23	BS	Done	for	Outstanding
26/12/23	039	P. Raju	Hindi font may please be enabled	Hindi in a/c software installed	27/12/23	BS	done		
27/12/23	040	Nagaraju M	System is not working properly	Temp file cleaned	28/12/23	BS	done	for	Normal (The problem is fixed)
28/12/23	042	Dr. Jay Chakraborty	computer not starting OS problem	OS Restored	28/12/23	BS	Done	for	The problem has been solved nicely.
28/12/23	043	Dr. A. K. Upadhyay	PC not working	CMOS Button replaced	28/12/23	BS	done	for	Work completed
28/12/23	044	Roshan Kumar	Not able to login (Parents)	job not upon previous	28/12/23				
28/12/23	045	Neelaj Mahata	Printer has been not proper working	Printer Setting Done	28/12/22	BS	Done	for	Good job & Satisfied.

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JOB Date	JOB No.	USER Name	Problem Reported	Solution Provided	C/Use Date	Eng Sign	P.M. Activity	USER Sign	Remarks and Feedback
28/12/22	046	Mk. Jha	Internet not working	checked Internet working	28/12/22	BS	Done	BS	work completed
28/12/22	047	M. Ghosh	Booting problem	HDD replaced and faulty HDD handed to user.	03/01/23	BS	Done	—	HM Ready Signed on 31/12/23
28/12/22	048	Sudhir Kumar	Windows is not activated	Licence key not available with user.	29/12/22	BS	done	Wakkar	OK.
29/12/22	049	Dr. Sanjita Chakraborty	Internet not working	wifi reconfigure	29/12/22	BS	done	BS 29/12/22	Good job.
30/12/22	050	Rajnikant Choudhary	Windows 10 installation & software updating	Windows 10 updates and utility S/W installed.	30/12/22	BS	done	BS OK	OK
02/01/23	051	Y. Usha	Antivirus installation and Internet connection to new sig	Internet problem resolved	02/01/23	BS	done	BS	OK
02/01/23	052	Anil prakash	PC not Booting Pls. attend asap.	PC restarted.	02/01/23	BS	Done	BS	Good job
02/01/23	053	Satyajit Mukherjee	Installation of computer and related S/W installation	Utility S/W installed	05/01/23	BS	Done	BS Satyajit Mukherjee	OK
02/01/23	054	Satyajit Mukherjee	New Internet connection	DHCP Entry Done By SA	04/01/23	BS	Done	BS Satyajit Mukherjee	OK
02/01/23	057	Starfing problem	R.C. Rath	Laptop Battery replaced	12/01/23	BS	done	BS	O.K.
05/01/23	061	Rashmi Singla	Punching of PO Box	I/O Box (connector) punched	06/01/23	BS	done	BS	-ok
06/01/23	062	P.P. Pal	Power problem Interruption create	Laptop battery replaced	03/02/23	BS	done	—	Already done sign. on 31.01.23. BS
06/01/23	063	P.P. Pal	MS Office installation (New)	MS Office 2016 installed	06/01/23	BS	done	BS	Good job.
06/01/23	064	P.K. Ray	To upgrade windows ver. 8.1 to the PC	windows 8.1 upgraded to windows 10	06/01/23	BS	Done	BS	Job done worker fine.
06/01/23	065	Y. Usha	MS Office installation	MS Office 2016 installed	06/01/23	BS	Done	BS	Good.
06/01/23	066	P.P. Pal	Internet connection machine	DHCP entry made by SA	06/01/23	BS	done	BS	OK
06/01/23	067	Dr. M.M. Humane	Printer is not working	Printer cable properly connected	06/01/23	BS	done	BS	good
06/01/23	068	Dr. M.M. Humane	Printer is not working	Printer Driver installed	09/01/23	BS	done	BS	good.

Sl. No.	SR No.	EMP Name	Problem Reported	Solution Provided	Sl. No.	Emp Sign	PM Activity	User Sign	Remarks and Feedback
01	02	Mr. An	Internet not working	checked / Internet working	28/12/22	Per	Done	Per	Work completed
02	02	M. Ansh	Isosetting problem	HDD replaced and formatted	03/01/23	BS	Done	—	All ready Sign on 3/1/23
03	02	Sudhar Kuman	Windows 10 is not activated	Licence key not available with user	29/12/22	BS	Done	Not done	OK
04	02	Dr. Sanchita Chakraborty	Internet not working	Wifi reconfigure	29/12/22	BS	done	Sanchita	Good job.
05	02	Rajankant Choudhary	Windows 10 installation & software updating	Windows 10 updated and utility s/w installed.	31/12/22	BS	done	Rajankant	OK
06	03	Y. Usha	Antivirus installation and internet connection to new sig	Internet problem resolved	02/01/23	BS	done	Usha	OK
07	03	Ansh prakash	PC not Booting PLS allow asgp	PC restarted	02/01/23	BS	Done	Ansh	Good job
08	03	Satyajit Mulhage	Installation of computer and related software	Utility s/w installed	05/01/23	OK	Done	Satyajit Mulhage	OK
09	03	Satyajit Mulhage	New internet connection	DHCP Entry Done By SA	04/01/23	OK	Done	Satyajit Mulhage	OK
10	03	Starling pradhan	RIC Path	Laptop Battery replaced	17/01/23	BS	done	Starling	O.K.
11	03	Rishabh Singla	Punching of PO Box	I/c Box (connector) punched	06/01/23	BS	done	Rishabh	OK
12	03	P. F. Pal	Power Problem Interruption create	Laptop battery replace	03/02/23	BS	done	—	Already done sign. on 31.01.23.
13	03	P. F. Pal	MS Office installation (New)	MS Office 2016 installed	06/01/23	BS	done	Pal	Good job.
14	03	P. S. Ray	To Upgrade windows ver. 8.1 in the PC	Windows 8.1 Upgraded to windows 10	06/01/23	BS	Done	Ray	Job done working fine
15	03	Y. Usha	MS Office installation	MS Office 2016 installed	06/01/23	BS	Done	Usha	Good.
16	03	P. F. Pal	Internet connection	DHCP entry made by SA	06/01/23	BS	done	Pal	OK
17	03	Dr. P. M. Munshi	Printer is not working	Printer cable properly connected	06/01/23	BS	done	Munshi	good
18	03	Dr. P. M. Munshi	Printer is not working	Printer Driver installed	09/01/23	BS	done	Munshi	good.

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JOB Date	JOB No.	USER Name	Problem Reported	Solution Provided	Close Date	Eng Sign	P.M. activity	USER Sign	Remarks and Feedback
06/01/23	069	Dr. M. Dharmajaya Rao	Installation of new computer internet connection and s/w	DHC Pentax done by SA, utility s/w installed.	06/01/23	ul	Done.	H. Elong	Good service
06/01/23	070	Panlaj Kumar	Antivirus expired	Antivirus uninstalled (Kaspersky)	09/01/23	ul	Done.	Ramesh	Excellent
06/01/23	072	H.K. Das	Printer not working	Cartridge problem found	09/01/23	ul	Done.	Fyobab	— OK
09/01/23	073	Dr. M. Dharmajaya Rao	Installation of s/w on new PC	Utility s/w installed.	09/01/23	ul	Done.	H. Elong	— Good service
09/01/23	075	Syrcat K. Sah	Required internet connection	Patch cord connected properly	09/01/23	ul	Done.	H. Elong	Excellent work.
09/01/23	076	Dr. M.M. Humane	Installation of MS Office	MS Office already installed.	09/11/23	ul	Done.	Alkema	— Excellent work.
09/01/23	078	Dr. Mainak Ghosh	PC not working	2 GB RAM replacement	09/01/23	ul	Done.	—	Already Sgn on 2.1.23
09/01/23	080	Raj Kumar Doshi	Win 8 update to win 10	Win 8 updated to win 10	11/01/23	ul	Done.	Amal	Executed successfully, Thanks a lot.
09/01/23	081	H.N. BAR	Antivirus need to be active	Antivirus uninstalled (Kaspersky)	10/01/23	ul	Done.	Bar	Uninstalled successfully
09/02/23	193	Amit prakash	Printer S/W issue	Driver installed	09/02/23	ul	Done.	Adar	very quick.
09/01/23	082	S. Sivaprasad	Antivirus need to be active	Antivirus uninstalled (Kaspersky)	10/01/23	ul	Done.	S. Sivaprasad	Excellent work
10/01/23	083	K.C. Sahu	Hard disk not saving in my computer	Kurtilah 10 installed	10/01/23	ul	Done.	—	—
10/01/23	084	K.C. Sahu	Anti virus up-date	Kaspersky uninstalled (licence expired)	10/01/23	ul	Done.	—	—
10/01/23	085	Dr. M.C. Jha	printer is not working	Printer Driver installed	10/01/23	ul	Done.	Manish	Assign job completed
10/01/23	086	Shalambra Kumar Jha	Switch UPS not working and making noise	UPS replaced with Sine Wave model	11/01/23	ul	Done.	Shalambra Kumar Jha	Very good
11/01/23	092	Dr. Shuman paswan	To re new Kaspersky anti-virus for win 10 PC	Antivirus uninstalled (Kaspersky)	11/01/23	ul	Done.	Spandan	Excellent work
11/01/23	093	Dr. Jagannath pal	computer is not working	CMOS Battery replaced	11/01/23	ul	Done.	—	—
11/01/23	094	Dr. Rajat K. Ray	Installation of antivirus in PC	Antivirus Uninstalled (Kaspersky)	11/01/23	ul	Done.	Rajat K. Ray	— working well.

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JOB Date	JOB No.	USE Name	Problem Reported	Solution Provided	Close Date	Eng Sign	P.M. activity	USER Sign	Remarks and feedback
11/01/23	055	Abhishek k. Singh	Installation of antivirus soft	Antivirus Uninstalled (Compustep)	11/01/23	UL	Done.	Abhi.	Very good service. ✓
11/01/23	086	Anshul k. Upadhyay	Antivirus Uninstall	Antivirus Uninstalled (Compustep)	11/01/23	UL	Done.	Anshul	Excellent
11/01/23	097	Dr. M. K. Jha	Computer is not turning ON	CMOS Battery replaced	13/01/23	AL	Done.	Anshul	Completed
12/01/23	099	Dr. Mita Tarafder	Wifi not working	User was giving wrong password	13/01/23	AL	Done.	For security 13/01/23	
12/01/23	100	Dr. M. Dharmayajee	Internet Issue	Port enabled.	12/01/23	AL	Done.	AL	Completed, excellent service
12/01/23	101	Niraj Mehta	Scanner is not working	Printer Setting Done.	12/01/23	UL	Done.	Chaitanya 12/01/23	Quick & Satisfied Service
12/01/23	102	Shiv Shankar	Internet is not working	Port enabled.	12/01/23	UL	Done.	AL	Good service.
12/01/23	103	Dr. M. K. Jha	Printer not working	Printer Driver reinstalled.	12/01/23	UL	Done.	AL	Work completed.
13/01/23	106	Rajat k. Roy	Desktop clock is not working internal battery damaged	CMOS battery replaced	13/01/23	AL	Done.	Rajat k. Roy	It is working fine and he take action promptly.
13/01/23	107	Neeraj Mehta	win 8.1 has no sound speaker not working	User informed with raise job request once backup over.	18/01/23	UL	Done.	Chaitanya 18/01/23	Quick & Satisfied with service.
16/01/23	109	Dr. M. Malathi	SW is very slow and random to crash	A/V Uninstalled (Compustep)	16/01/23	UL	Done.	M. Malathi	Problem has been solved quickly.
16/01/23	110	Dr. Mita Tarafder	Wifi not connected	Wifi reconfigure.	16/01/23	AL	done	for security	OK.
16/01/23	111	Dr. Arpita Ghosh	SW update win 8.1 to 10	win updated to 10	27/01/23	AL	Done.	Acharya	OK
10/2/23	200	Shiv Shankar	mouse not working	mouse replace	13/02/23	AL	done!	for security	Excellent
13/02/23	207	Neeraj Mehta	Keyboard not working properly	Keyboard replace	13/02/23	UL	Done.	for security	Excellent.
13/02/23	208	Y. Usha	Dell Optiplex Desktop PC is not working.	Mouse repair	13/02/23	AL	Done.	AL	Excellent
13/02/23	210	Jyoti Kumar	Internet not coming						
13/02/23	211	Sudhir Kumar	SW update 8.1 to latest	win updated to 10	14/02/23	AL	Done.	for security 14/02/23	Excellent

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JOB No.	JOB No.	USER Name	Problem Reported	Solution Provided	Slave Date	Eng Sigs	Pr activity WEEK Sigs	User Sigs	Remarks and Feedback
13/02/23	222	Narayana	Internet issue	Port enable	13/02/23	10	Done	P. Sampath	Excellent
13/02/23	209	-	Computer is not working	VGA Cable re connect	15/02/23	10	Done	P. Sampath	
14/02/23	215	M. K. Mahan	Speaker is not working	Windows updated	14/02/23	10	Done	W. K.	Fully satisfied
14/02/23	212	Anand Prakash	Printer not working	Driver re installed	14/02/23	10	Done	W. K.	Quick service
15/02/23	224	Neevitha Mehta	Computer not working	CMOS replacement	14/02/23	10	Done	Chella 15/02/23	Very quick service
15/02/23	228	Ma. Selim anwar	Computer is not working	CMOS battery replacement	15/02/23	10	Done	Chella 15/02/23	Quick & Efficient service
15/02/23	229	Michana Rao A.	Computer not working	PC restarted	15/02/23	10	Done	A. H. 16/02/23	OK
16/02/23	230	Mosica Sahu	Safe and fire alarm	CMOS battery replace	16/02/23	10	Done	Chella 16/02/23	Excellent service
16/02/23	155	Dr. Divs Murthy	Battery not getting charged and boot up problem	Laptop battery replaced	15/02/23	10	Done	W. K.	OK Laptop handling
02/02/23	170	Sharanam Srinu	Unable to start the sys	SMPS replacement	24/02/23	10	Done	-	-
5/02/23	184	C. Chakraborty	VPS not working (with M)	3 Nos 15 Battery replace	13/02/23	10	Done	-	-
5/02/23	185	Dr. Mitha Varadan	VPS not working Switch E	3 Nos Battery replace	17/02/23	10	Done	-	-
13/02/23	210	Jay H. Kumar	Internet not working	2.4GHz to 5GHz conversion	22/02/23	10	Done	-	-
14/02/23	216	Rupendra Biswas	Computer not working - Motion Beam re pair	-	21/02/23	10	Done	W. K.	Excellent work / Service / Satisfactory
15/02/23	227	Rupendra Biswas	Internet not working - port enable	-	20/02/23	10	Done	W. K.	with computer - not technical
16/02/23	229	Dr. S. K. Reddy	Computer not working	OS re install after crash	16/02/23	10	Done	-	-
16/02/23	233	Chandresh Kumar	Computer not working	New account created	16/02/23	10	Done	W. K.	Quick and excellent service
20/02/23	235	P. P. Reddy	Computer is not opening	CMOS replaced	20/02/23	10	Done	-	-
21/02/23	241	M. K. Jha	Internet is not working in computer	reconfigure	21/02/23	10	Done	W. K.	Successfully completed

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21/02/23	242	Dr. A.K. Panda	Installation of web cam	Driver installed.	21/02/23	Wd	Done.	<i>[Signature]</i>	Satisfactory performance - thanks.
21/02/23	243	Dr. A.K. Panda	Internet connectiong	Wifi configured, DHCP entry Done.	21/02/23	Wd	Done.	<i>[Signature]</i>	<i>[Signature]</i> 21/02/23
21/02/23	245	Som. Prakesh	Installation of MS office and providing internet con.	port enabled DHCP entry done by SA	21/02/23	Wd	Done.	<i>[Signature]</i>	Satisfactory.
23/2/23	255	Som. Prakesh	Internet not working in Laptop	wifi configured	23/02/23	Wd	Done.	<i>[Signature]</i>	- do -
24/02/23	260	Dr. K.L. Sahu	Internet connection	Port enabled	24/02/23	Wd	Done.	<i>[Signature]</i> 27/3/23	<i>[Signature]</i>
27/02/23	262	Dr. S.K. Mishra	Wifi is not working	Wifi reconfigured	27/2/23	Wd	Done.	<i>[Signature]</i> 27/3/23	<i>[Signature]</i>
27/02/23	266	Dr. Mitu Torafada	Printer is not working	Printer Driver installed.	27/2/23	Wd	Done.	Sanghita	Satisfactory
27/02/23	267	- Do -	Ms office not configure	MSO 2016 installed	27/02/23	Wd	Done.	Sanghita	Satisfactory
01/03/23	277	Neeraj Meheta	Computer not working	OS restored	01/03/23	Wd	Done.	<i>[Signature]</i>	Satisfactory & quick service.
06/03/23	285	Dr. M.K. Jha	Computer is not working	OS reinstalled win XP instrument R	06/03/23	Wd	Done.	<i>[Signature]</i>	- good
06/03/23	287	Sanjay Kumar	M/B Battery to be change Time Date wrong.	CMOS Battery replaced	06/03/23	Wd	Done.	<i>[Signature]</i>	Satisfactory.
06/03/23	288	Dr. S.L. Paul	system not workg	Google chrome reind	06/03/23	Wd	Done.	F. Anir	working
06/03/23	289	M.K. Jha	Computer & internet is not working	mother Board repair	30/03/23	Wd	Done.	<i>[Signature]</i>	- good
06/03/23	286	Sudhakar Rao le	Internet connection issue	OS repairing	06/03/23	Wd	Done.	<i>[Signature]</i>	OK
07/03/23	289	Pratima	Installation of A/V	Uninstall the Antivirus	06/03/23	Wd	Done.	<i>[Signature]</i>	- quick & satisfactory.
07/03/23	290	Abhijash	Lan connectivity on L-16 port	Port enabled DHCP entry done by SA	06/03/23	Wd	Done.	<i>[Signature]</i>	<i>[Signature]</i>
10/03/23	292	C. Sanyasraman	pc is not starting ON	PC repaired	10/03/23	Wd	Done.	For. Rav	working
10/03/23	301	Vikas Kumar	printer is jamed	Paper jam cleared	10/03/23	Wd	Done.	<i>[Signature]</i> 05-04-23	Very good

JOB Date	JOB No.	USER NAME	Problem Reported	Solution provided	C. Jose Date	Eng. Sign	Preventive maintenance	Uses Sgin	Remarks & feed back.
13/03/23	306	Shivani	Time & Date issue in computer	CMOS Battery repair	13/03/23	cel	Done	Shivani	Replaced with new one.
27/03/23	360	2008014 Sudip Kundu	mouse not working properly	mouse replaced	27/03/23	BS	Done	SS	replaced with new mouse. now working fine.
27/03/23	361	Sudip Kundu	cmos battery need replaced	CMOS battery replaced	27/03/23	BT	Done.	SS	CMOS battery replaced. now system boots normally.
14/03/23	311	AK Upadhyay	printer not working (paper jam cleared)		14/03/23	cel	Done.	Pranavdy	Repaired perfectly.
16/03/23	325	Dr. Vinod Belwanshi	Computer is not working	OS repaired	16/03/23	cel	Done.	off	Working fine. Thanks
16/03/23	326	Shiv Shankar	PC not working	OS reinstalled after crash	17/03/23	cel	Done	for review	OK
17/03/23	328	Dr. S. Siva Prasad	Printer is not working properly	printer Driver setting Done.	17/03/23	cel	Done.	(S. S. Prasad)	Printer working Satisfactorily
20/03/23	335	J. Swaminathan	Computer is not open	HDD replaced	23/3/23	cel	Done.	J. Swaminathan	old HDD Hand over to user
21/03/23	343	Dr. A.K. Mohanty	CMOS Error message at the start	CMOS Battery repair	22/03/23	cel	Done.	SS	Battery replaced.
24/03/23	354	Vishale Kumar Mishra	Error in computer	OS reinstalled	27/03/23	cel	Done.	SS	Work completed in time.
15/03/23	324	Dr. Sharma Pasuam	Printer not working	Formatter cord Replac-ed	31/4/23	BS	Done.	for review	OK.
27/03/23	359	Dr. Apurva Ghosh	PC change for internet port	port Enabled	27/03/23	BS	Done.		
29/03/23	366	Pankaj . Kumar .	Laptop is not working	wifi reconfigured	31/03/23	BS	Done.		Acct
29/03/23	367	Dr. S.K. Pal	for installation of MS-office	MS 2010 install and reactivated	29/03/23	BT	Done	→ on file	
31/4/23	375	Neeraj Mehta	Laptop not working	OS updated from 8.1 to 10	5/4/23	BS	Done.	Pranavdy	Work Completed very fast. G
03/04/23	376	R. R. Srivastava	Blanking of monitor screen	Ram clean	05/4/23	BS	Done.	Pranavdy	

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Job date	Job No	User Name	Problem Reported	Solution Provided	Close date	Eng. Sign.	Preventive maintenance	User Sign	Remarks and Feedback
05/4/23	386	Manoj Kr. Toppo	Hdd installation	Hdd fitting in pc provide by user	5/4/23	BS	done		G
6/4/23	389	Avinash Kr. Chandan	Printer not working	Printer driver re-install	6/4/23	BS	done	Avinash	
10/4/23	403	Dr. Mita Tarekar	Internet not working	CMOS battery mpx	10/4/23	BS	done		
10/4/23	405	Dr. A.K. Parmar	CD driver is not working	CD writer lens cleaned	10/4/23	BS	done		G
12/4/23	415	Rajni Kant Choudhary	PC Suite of atomacody	OS updated	12/4/23	BZ	done		G
12/4/23	417	Neha Kuma	Internet not working	wifi re configured	12/4/23	BE	done	Pooja	G
17/4/23	427	A.K. Shaw	PC not working properly	Antivirus Uninstall	18/4/23	BL	done		
17/4/23	428	Monika Sahoo	CPU is not working	CMOS battery replaced	20/4/23	BL	done	Shah 08.06.23	Excellent & Thank you STE
19/4/23	436	Dr. M.K. Jha	Computer is not working	win x p Activated	19/4/23	BL	done		
19/4/23	437	Arpita Ghosh	Printer not function properly	printer repaired	19/4/23	BZ	done		G
20/4/23	441	Ajay Tirkey	Printer is not working	scanning cleaned	20/4/23	BE	done	Ajay	E-4
20/4/23	443	Dr. Mita Tarekar	MS office not working	MSO 2007 installed	20/4/23	BL	done		
21/4/23	444	Dr. Mita Tarekar	Printer not working	printer setting done	21/4/23	BS	done		
17/4/23	431	Sekhar Sanja	computer is not working	monitor replaced	26/4/23	BS	done	Shah 26/04/23	Replaced with new one
21/03/23	357	U.C. Oraon		monitor replaced	23/4/23	BE	done	Shah 23/4/23	Replaced with proper working within time.
		Prakshit Munda		SMPS replaced	01/05/23	BT	done		
02/5/23	476	Dr. M.K. Jha	mouse is not working	mouse replaced	02/05/23	BS	done	Mansi 21/5/23	Replaced, working well.
5/5/23	485	Manoj Kumar	During printing paper stuck in printer	printer repair	5/5/23	BS	done	Guy 5/5/23	OK
8/5/23	487	D.P. Singh	PC mouse is out of order	mouse replaced	8/5/23	BS	done	Shah 8/5/23	Replaced working

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Job Date	Job No.	User Name	Problem reported	Solution Provided	close date	Eng Sign	Preventive maintenance	User Sign	Feedback and remark
01/5/23	466	Hrathen Mudi	Screen Problem in PC	monitor replaced	01/5/23			01/5/23	Good.
26/04/23	451	AMOD Kumar	Printer is not working	Maintenance book replaced	01/5/23		Done	Amad Kumar	
01/5/23	466	Hrathen Mudi	Screen Problem PC	monitor replace	23/05/23	BJ	Done.	01/5/23	
20/4/23	440	Pritya M. Toppe	Lines coming in Computer	Monitor Replacement	23/05/25	Coma	Done	23/05/23	
8/5/23	481	Nimai Halder	Installation MS office in Dell Laptop	MSO 2016 Installed	9/5/23			9/5/23	Good. ENH
8/5/23	492	Dr. M.K. Jha	Notice board not open	Cache file delete	8/5/23				
9/5/23	493	KSR	INSTALL Unicode	Hindi Unicode	9/5/23			9/5/23	
9/5/23	494	Sitaram Murnu	Printer not responding	Printer driver reinstalled	9/5/23		done	9/5/23	PUR
9/5/23	495	Dr. M.K. Jha	Keyboard is not working	Keyboard Connected properly	9/5/23				
10/5/23	496	Dr. S.G. Choudhury	Printer not working	Printer driver reinstalled					
10/5/23	497	Abhilash	Connection of Internet	WiFi Configured DHCP entry					
10/5/23	499	Mamaji Kumar	Laptop running slow	Unwanted software cleaned	12/5/23				ENH
11/5/23	500	Dr. Mitra Tarafder	Laptop Not Working	OS reinstalled	12/5/23			11/5/23	
11/5/23	502	MD. Mushiza Huqain	Windows upgradation	win 8.1 to win 10	12/5/23				ENH
11/5/23	503	AP Murugesan	Install of MS office	MSO 2007 Install	12/5/23				ENH
	504	Dr. M.K. Halder							
12/5/23	507	Jhumki Halit	Desktop Not Working	Desktop Icons Setting done	12/5/23				ENH
12	508	Nimai Halder	WiFi Internet NOT Connection by HP Laptop	WiFi Re Configure	12/5/23			12/5/23	Good. ENH

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JOB Date	JOB NO.	User Name	Problem Reported	Solution Provided	closed date	Engr. Sing.	Preventive Maintenance	User Sing.	Feedback & Remarks	ed
12/5/23	509	Nimai Halder	Internet is not working	WiFi Reconfigure	12/5/23			<i>Nimai Halder</i>	Good	(3) ENG
12/5/23	510	Vikas Kumar	Internet is not working	WiFi Reconfigure ↓ patch cord Reconnected	12/5/23 12/5/23			<i>whaleman 07/06/23</i>		AC
15/5/23	511	Sudhir Kumar	Printer is Not working	Driver Reinstall	15/5/23		done	<i>SK</i>	Good	AC
16/5/23	513	Gopi Kishor Mandal	HP Laptop battery problem	No problem found	17/5/23	<i>Gopi</i>	done	<i>Gillman</i>		G
16/5/23	514	Shailendra Kumar	Printer is Not working	Driver sitting done	16/5/23					ENG
16/5/23	515	Sitaram Murmu	Printer issue	Paper jam cleaned	16/5/23		done	<i>Sitaram</i>		
18/5/23	516	Chandan Panth	Internet is not working	WiFi reconfigured	18/5/23					
16/5/23	517	Dr. B Ravi Kumar	Computer is not booting	RAM cleaned & BIOS setting done	18/5/23	<i>Gopi</i>	done	<i>S.P. Murka</i>	Good & satisfactory	G
17/5/23	518	Dr. D Mishra	Pc not working	OS CD Not Available with user	19/5/23	<i>Dr</i>	done	<i>f. Am</i>		
18/5/23	520	Piyush Ransan	System update	Done	19/5/23		done	<i>Piyush</i>	Good service	P
18/5/23	524	Amrabi A	MS office Installation	MSO 2016 installation	19/5/23					G
19/5/23	527	Sarog Kumar	Update windows 10	OS updated windows 10						
22/5/23	531	Neeraj Mehta	Computer update	OS upgraded win 7 to 10	22/5/23	<i>Gopi</i>	done	<i>Neeraj</i>	Service very fast	G
22/5/23	533	MD. Mustaza Hussain	Printer problem	Printer software setting done	22/5/23		done	<i>MD Mustaza</i>	Good	G
23/5/23	534	Vinod Belwashi	No Internet connection	Repatching done	23/5/23					G
23/5/23	535	Neeraj Mehta	System upgrade	OS upgraded 7 to 10	23/5/23	<i>Gopi</i>	done	<i>Neeraj</i>	In less time given service was completed	

Sl. No.	Job Date	Job No	User Name	Problem Reported	Solution Provided	Closed Date	Eng. Sing.	Preventive Maintenance	User Sing.	Feedback & Remarks	ed
12	23/5/23	537	M.K Jha	Internet & email is not working	Switch side media Converter adapto change	24/5/23					
12	23/5/23	539	Sanchita Chakravarti	Printer Not working Internet	Access point Problem Resolved	23/5/23			Rajiv	v. good service and Planning properly.	
13	23/5/23	540	Mita Tarekhar	WIFI connection is not working	wifi reconfigured	28/5/23					
15	23/5/23	541	A K Ramonick	Paper jam in new printer	Paper Jam cleaned	26/5/23	Presc		AKP		9
16	24/5/23	542	SHIWANI	COMPUTER Not working	CMOS battery changed	24/5/23		Done	Shivani		P
16	24/5/23	544	Manoj Kumar	unable to access the internet	wifi setting done	26/5/23		Done	Manoj Kumar	Running smoothly	
16	25/5/23	549	S.G Chowdhury	Printer not working	Printer repaired	26/5/23					
16	23/5/23	553	VED PRANASH	Printer not working	printer repaired	23/5/23			ved		
16	23/5/23	558	Shumki Hail	Printer not working	Paper jam cleaned	23/5/23					
17	30/5/23	558	Piyush Ranjan	Internet Not working	Network card properly installed	30/5/23		done	Piyush	Good service	P
18	30/5/23	559	Jay Chakravorty	PDF Installation required	PDF reader installed	21/5/23			Jay Chakravorty	Running properly	
19	30/5/23	561	Mallajah E	Computer not working	Mouse cleaned, working OK	20/5/23					
20	02/6/23	563	KL Sahoo	Pc Not working	Ram cleaned Temp files	02/6/23	Geore	Done	K/Sin	v. good	
20	02/6/23	570	NAND LAL Paswan	—	—	02/6/23	—	—	—		
20	02/6/23	571	NAND LAL Paswan	old printer install	Printer driver installed	02/6/23					
20	02/6/23	572	M.K. Mohanta	Printer driver install	printer driver installed	02/6/23					
20	02/6/23	573	Sudhir Kumar	Printer is not working	scanner software installed	02/6/23		done	Sudhir		

